

# Appendix 1: Case Studies



## YMCA UNITY PROJECT

Building emotional resilience and wellbeing in children and young people aged 8-14 years

### Central Area Council Service for Building Emotional Resilience and Wellbeing in Children and Young People Aged 8-14 Years.

The project continues to work towards and meet its aims of contributing to building emotional resilience and wellbeing in children and young people aged 8-14. This has continuously been achieved through; consistent positive relationships with trusted adults, offering a safe environment for children and young people, providing positive opportunities and experiences to raise aspirations and in turn build confidence and self-esteem. Also through offering a range of support models and referral to additional services, both within the YMCA and with external agencies, when required.

The project has still continued to adapt its delivery in response to changing needs within each of the localities with the majority of sessions being delivered out of hours. We have continued to ensure we offer the consistent positive relationships and support to the children, young people and their families that we work with. The project continues to work on supporting children and young people to build their emotional resilience and wellbeing using the specific approaches from the Resilience Framework.

**Case Study 1** This case study highlights what the project means to the young person and how it has helped him develop his confidence and self-esteem over the time he has attended sessions and holiday provision. It also highlights the importance of ensuring the children and young people we work with have the time and space to build positive relationships which in turn supports them to develop their self-awareness, self-confidence and self-belief, start to foster their interests and talents and ultimately build positive wellbeing and emotional resilience.

**Case Study 2** shares the journey of one of our participants throughout her time with us on the project so far. It is an example of how the project has supported a young person to increase her confidence, enthusiasm and self-esteem and provided opportunities to get involved in new activities meet new people and develop new friendships.

#### Case Study 1

Alex has been part of the project since 2018, attending our Keresforth After School Club and Holiday Provision, he has ADHD and struggles with group situations. He was often in trouble in school and had low self-esteem. His behaviour could be quite extreme and there was an incident when he was threatening to throw a chair at one of the team.

Staff have worked with Alex to help him manage his frustrations and learn coping strategies for managing his anger.

He usually attends sessions alongside his cousin as he needs that familiarity and support. However, more recently he has started to attend sessions outside of his school project by himself which was significant step for him and shows improvements in his self-esteem and the impact of the positive relationships he has with the staff team and other young people and that he has been able to overcome his barriers and anxiety his confidence has increased.



This summer he attended the themed session at YMCA Barnsley and the allotment provision and really thrived as a part of this project. He really enjoyed the activities and being in the allotment space and developed a real sense of ownership and belonging. He choose to take on responsibilities for weeding and maintaining the vegetable beds and he appeared to gain a real sense of personal achievement from watching things grow and looking after the plants.

He also really enjoyed the challenge of learning to light a fire using the flint methods, he developed the skills over several weeks and towards the end of the project was successfully lighting the group fire by himself. This gave him a real sense of pride and really boosted his self-esteem and confidence as very few of the participant were able to achieve this.

He also really benefited from the 1:2:1 support from his youth workers, building positive relationships with him and providing space for him to talk and be listened to. He has enjoyed having the opportunity to share his views and ideas and was an active participant in group discussions about how we could build on the sessions at the allotment and in the wider projects.

Through working with the youth workers he developed his confidence and learned to more effectively manage his behaviour when working with YMCA.

He clearly enjoys the session and has become more confident and learned to manage his behaviour. He is now a more active participant and valued project member. The youth workers really enjoy working with this young man and being part of his journey.

#### **Feedback from Mum:**

*Alex had a real sense of achievement from doing the activities, he was especially proud that he was able to use the flints to start a fire, then cook marshmallows, he met new people and learnt new skill and had fun while doing them, in a safe environment. He lives on main busy road so doesn't get the opportunity to play out and mix with other children where we live so having so many different activities for him to take part in was a god send! He always looked forward to coming and would ask what he was going to be doing next, he was upset when they finished as he'd enjoyed going so much.*

#### **Case Study 2 Anonymised**

Emma has been attending the Unity project for two years. She is 10 years old and regularly attends our after school session at Forest Primary School in Stairfoot Ward as well as locality based and project wide holiday provision. She was encouraged to access the project by her school as she had low self-esteem and displayed quite challenging behaviour.

Emma clearly enjoys accessing the project and it is obvious to the staff how much she loves attending our sessions, due to her excitement each time they see her! She enjoys attending sessions both on her own so she has time and space away from her siblings but also sometimes alongside her brother who has special educational needs who also attends the project and requires quite a lot of attention and support.

The youth workers have worked closely with Emma to build relationships based on positive experiences, rather than constant challenge and criticism for her behaviour. This summer the team have noted an increase in her self-esteem and improvements in attitude, behaviour and her need for attention. She is now confidently joining activities with the group and no longer stays by staff member's side during sessions, wanting their full attention.

During the summer holidays Emma participated in many of the project wide sessions including a disco, play session and themed activities as well as the locality based sports sessions. She particularly thrived in the sports sessions as they enabled her to explore her sporting skills and abilities and work 1:2:1 and within teams, to develop both her identity and team working skills. She was able to participate in both familiar and new sports and games and discovered talents and skills that she hadn't previously recognised in herself.



All of the summer sessions Emma joined in with created opportunities to build friendships outside of her usual environment without the barriers that are often attached to her challenging behaviours. If Emma was in a situation where she felt overwhelmed or frustrated with peers, she was confident to take herself away from the situation, talk to other people or simply enjoy her own company. Whereas previously she had the tendency to become sensitive, upset and angry.

Emma is now in Y6 and will soon start the transition process to secondary school and the consistent positive relationship Emma has with the staff team enable her to access support throughout this process through her regular school based sessions, project wide activities and hopefully provision in Barnsley Academy.

**Feedback from Mum:**

*Since starting the YMCA XXX confidence has blossomed with her. She has really enjoyed learning new life skills and feels very safe when she is doing her activities. Her attitude towards YMCA and her commitment is very refreshing as she is usually a quiet child. She looks forward to all the new groups and catching up with staff. Everyone at the YMCA always makes us feel welcome and a part of the community.*



# Twiggs Ground Maintenance

## Clean & Green Service



### Proactive Works Completed

1. 01/07/2021 - TPT entrance, Yews Lane, Kendray, Stairfoot Ward

Strimmed grass and shrubs to widen footpaths and entrances. Pruned trees and cleared litter.

Waste Collected: 2 sacks



2. 02/07/2021 - TPT entrance, Stairfoot Roundabout, Stairfoot Ward

Trimmed back hedges to allow better access to the footpath. Supporting local volunteers and groups who regularly litter pick the area.



3. 02/07/2021 - Eaming View, Central Ward (Entrance to Dearne Valley Park)

Strimmed the grass in support of local volunteers who regularly litter pick the area.

4. 05/07/2021 - Burton Road, Central Ward

Strimmed the grass and trimmed back hedges and overgrowth back to the fence line. Supporting local volunteers who litter pick this area.



5. 06/07/2021 - Barnsley Canal leading to Dearne Valley Country Park, Central Ward

Reduced the weeds growing from the canal that were encroaching the footpath.



6. 06/07/2021 - Water Royd, Dodworth Ward  
Maintained the trees and shrubs to open up the  
footpath for better access.



7. 07/07/2021 - Stanhope Street, Kingstone Ward  
Cleared the footpath of nettles and overgrowth.  
Cleared the litter (primarily beer cans) that was  
exposed.



Waste Collected: 1 sack



8. 07/07/2021 - Princess Street, Kingstone Ward  
Litter pick.

Waste Collected: 1 sack



9. 07/07/2021 - Saville Road, Dodworth Ward  
Planted herbs in the incredible edible beds and  
strimmed the grass.



10. 08/07/2021 - Jarrett Royd Woods, Worsbrough  
Ward  
Strimmed back the overgrowth to reveal the  
footpath and pruned branches that were causing an  
obstruction.



11. 09/07/2021 - TPT Entrance, Wombwell Road,  
Stairfoot Ward  
Cut back nettles to widen the footpath and reinstate  
the edges. Trimmed the hedges to keep them at a  
maintainable level. This was supporting groups and  
volunteers who regularly litter pick the area.



12. 09/07/2021 - Castle Street, Kingstone Ward

Litter pick.

Waste Collected: 5 sacks



13. 13/07/2021 - Barnsley Road, Dodworth Ward  
Strimming the grass leaving a tidy finish.



14. 13/07/2021 - Saville Road, Gilroyd, Dodworth Ward

Tended to the incredible edible beds, weeds and dead heads removed from the flowering plants.



15. 13/07/2021 - Keresforth Hill, Dodworth Ward  
Trimmed back the hedges that were growing over the footpath causing an obstruction. The footpath is now safer to use as the overgrowth was previously forcing people to walk into the road. As there is a school nearby it is vital that the footpath is accessible at all times for the safety of the families. Green waste reintroduced under the hedge bottom.



16. 13/07/2021 - Fall Bank Crescent footpath, Dodworth Ward  
Strimmed back shrubs, brambles and nettles blocking the footpath. The footpath is now at a maintainable level to allow future maintenance to keep on top of it.



17. 14/07/2021 – Warren Quarry Lane, Kingstone Ward  
 Cut the grass to support the Central Area team along with volunteers who help to clear litter from the area.



18. 15/07/2021 - Highstone Lane allotments, Worsbrough Ward  
 Planned as a Twiggs Led event but no volunteers were able to attend due to Covid isolation. We independently cleared a large amount of fly tipping that had collected over the years. Cut down overgrown nettles, brambles and grass in preparation to dig the soil over and turn this area back into usable allotments spaces.



19. 15/07/2021 - Bank End Road, Worsbrough Ward  
 Removed low growing branches and greenery from the trees on the junction which were obstructing visibility for drivers. The trees will also take in more light now, therefore aiding growth. Green waste used to create a wildlife habitat pile.



20. 16/07/2021 - TPT entrance, Stairfoot Roundabout, Stairfoot Ward  
 Maintaining the hedges as they obstructing the footpath, forcing people into the busy road. Supporting Friends of Stairfoot along with other volunteers who regularly litter pick the area. This opportunity was also used to train our apprentice with the hedge cutters.



21. 16/07/2021 - TPT entrance, Doncaster Road, Stairfoot Ward

Cut back and faced up shrubs to ensure the handrails were accessible. Strimmed under the railings and around the entrance for a more presentable look. Mulched the green waste and reintroduced it back.



22. 20/07/2021 - Dark Lane, Dodworth Ward  
Trimmed back hedges and shrubs to open up the entrances. The footpath is now accessible.



23. 20/07/2021 - Keresforth Hill, Dodworth Ward  
Strimmed the grass supporting local volunteers who regularly clear litter from the area.



24. 20/07/2021 - Pogmoor Lane, Dodworth Ward  
Cut back brambles and nettles to allow volunteers better access for volunteers litter picking the area.



26. 21/07/2021 - Wood Street, Central Ward  
Cleared litter and cut the grass. Supporting the Ward Alliance following their previous work in the area.

Waste Collected: 1 sack



25. 21/07/2021 - Highstone Lane allotments, Worsbrough Ward  
Continued preparing the allotment for planting. In total over a skip and a half of fly tipping has been collected from the allotment. Strimmed down weeds and turned over the soil.



27. 21/07/2021 - Princess Street and Park Grove, Kingstone Ward  
Litter pick.

Waste Collected: 3 sacks



28. 21/07/2021 - Pond Street, Kingstone Ward  
Maintained the shrubs. Strimmed the grass to keep the area looking presentable. Cleared litter which mainly consisted of bottles.

Waste Collected: 2 sacks



29. 22/07/2021 - Wellington Crescent TPT, Worsbrough Ward  
 Cut back overgrowth and strimmed the grass obstructing the footpath. The entrance is now much wider and more accessible. Finished off by clearing litter from the entrance to leave it looking presentable for residents and local volunteers.  
 Waste Collected: 1 sack



31. 22/07/2021 - Worsbrough Dale Park, Worsbrough Ward  
 Continued from our last visit by cutting back the overgrown hedges to reveal the fence line. The green waste was reintroduced into the local environment.



30. 22/07/2021 - White Cross Lane, Worsbrough Ward  
 Tidying up the entrance of the road. Strimmed down long grass and cleared the exposed litter.  
 Waste Collected: 1 sack



32. 22/07/2021 - Queens Road, Central Ward  
 Cut the grass at the bottom of the road in support of a local volunteer who litter picks the area.



hedgehogs here. During our activities another local resident kindly provided refreshments.

37 . 27/07/2021 - Whinby Road, Dodworth Ward



33. 23/07/2021 - Scar Lane, Stairfoot Ward  
The footpath had become completely inaccessible due to the growth of the brambles and shrubs. Widened the entrance to the wildlife area by cutting back shrubs and brambles to the rails. Strimmed grass and overgrowth down to leave the area presentable and accessible.



34. 27/07/2021 - Intake Crescent, Dodworth Ward  
Worked behind Intake Cottages and strimmed back overgrowth along with nettles obstructing the footpath. Planted wildflower seed in the area was strimmed down to increase bio-diversity. A local resident approached and mentioned they get a many hedge hogs in the area. We collected twigs and debris to build a habitat to support the

35. 27/07/2021 - Green Lane, Gilroyd, Dodworth Ward

Maintained the incredible edible beds by removing weeds and dead heading plants. This is to support local people to allow them to take advantage of free healthy herbs.



36. 27/07/2021 - Station Road, Dodworth Ward  
Cleared litter before cutting the grass. Cut the grass to make the area look presentable and to make it easier for the volunteers to access litter.

Waste Collected: 1 sack



39. 27/07/2021 - Silver Wood Forest, Kingstone Ward

Litter pick. Assessed the area to take note of what activities could be done in the future with the local Scouts group.

Waste Collected: 2 sacks



38. 27/07/2021 - Higham Lane, Higham, Dodworth Ward

Trimmed back shrubs and brambles obstructing the footpath.

40. 28/07/2021 - Princess Street, Kingstone Ward  
Litter pick.

Waste Collected: 3 sacks



41. 28/07/2021 - Longcar Lane, Kingstone Ward

Cleared the footpath of weeds, strimmed the grass and litter picked.

Waste Collected: 1 sack

42. 28/07/2021 - Raley Street, Kingstone Ward

Widened and reinstated the footpath that leads to the TPT. Strimmed down the grass and nettles. Trimmed back hedges and shrubs that were intruding onto the footpath. This area is commonly used by school children and families so it is vital that the footpath is accessible at all times. Mulched the green waste and reintroduced to the existing plants. Cleared litter from along the footpath.

Waste Collected: 1 sack



43. 28/07/2021 - Grove Street, Kingstone Ward  
Litter pick.

Waste Collected: 3 sacks



44. 29/07/2021 - Bank End Road, Worsbrough Ward

Strimmed the grass in support of volunteers who regularly litter pick in the area.



45. 29/07/2021 - Worsbrough Dale Park, Worsbrough Ward

Continued from previous activities in the area by removing the overgrown branches that were hanging over into the park. Trimmed a hedge and shrubs to leave the area looking presentable. Used the green waste along with the removed branches to create habitat piles which encourages more bio-diversity to the area for bugs and insects.



47. 29/07/2021 - Worsbrough Park, Worsbrough Ward

Strimmed down any overgrowth that was growing through the benches along with any overgrowth obstructing the fishing bays. Strimmed the grass around bins and safety rings so they were easily accessible. This supports local residents in the area who regularly litter pick in the park. Fishermen thanked us for the work as they now have much better access to the canal.



48. 30/07/2021 - TPT entrance, Stairfoot Roundabout, Stairfoot Ward

Trimmed back the hedges obstructing the footpath. Strimmed overgrown nettles and shrubs. This supports local volunteers and groups who regularly litter pick the area.



49. 30/07/2021 - Pacers Field, Stairfoot Ward  
Continued to widen the footpaths to make them safer and more accessible. Cut back and cleared brambles that were encroaching onto the bench.



50. 03/08/2021 - Barnsley Road, Dodworth Ward  
Trimmed back the hedges up to the edge of the footpath to make the fence clearly visible. Shaped up some of the shrubs to give the area a more presentable look.



52. 03/08/2021 - Whinby Road, Dodworth Ward  
Strimmed the grass verges. Cut back nettles obstructing the footpath. Litter pick.



51. 03/08/2021 - Hingham Lane, Dodworth Ward  
Targeting the footpath leading towards the bridge as it had become overgrown forcing pedestrians onto the road. Cut back the shrubs and strimmed weeds growing through the hard surface.



53. 03/08/2021 - Fall Bank Industrial Estate, Dodworth Ward  
Continued work on the footpath behind KDA Wholesale leading to the railway bridge. Strimmed the grass and cut back shrubs encroaching onto the footpath. Local people thanked us for our work as they use the footpath regularly and had been struggling with the limited access.



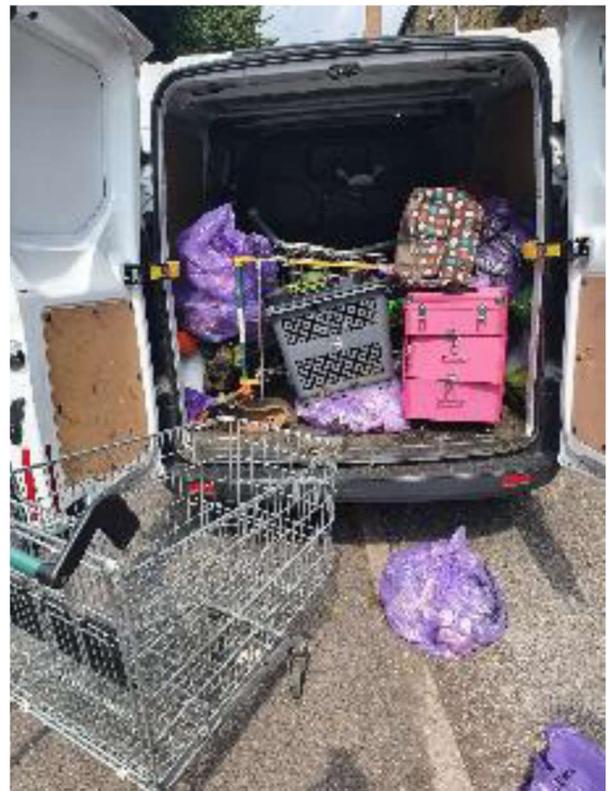
54. 04/08/2021 - Cut and trimmed the grass leaving the area looking tidy and presentable. This supports the area team along with local volunteers who will now find the litter easier to spot.



55. 04/08/2021 - Princess Street, Kingstone Ward  
Litter pick and removed some fly tipping.  
Waste Collected: 3 sacks



56. 04/08/2021 - Castle Street, Kingstone Ward  
Litter pick and removed some fly tipping.  
Waste Collected: 2 sacks



57. 04/08/2021 - Blenheim Avenue, Kingstone Ward  
Trimmed back the shrubs obstructing the footpath.



58. 05/08/2021 - Kingwell Road, Worsbrough Ward  
Strimmed back the overgrowth in front of and growing over the wall. Work carried out to make litter visible for volunteers and to expose the stone wall..



59. 05/08/2021 – Park Road Playing Field, Worsbrough Ward  
Widened the footpath by defining the edges. Strimmed the perimeter of the field and trimmed the hedges. Activities to be followed up during the week with volunteers.



60. 06/08/2021 - TPT entrance, Stairfoot Roundabout, Stairfoot Ward  
Trimmed the hedges to keep them at a maintainable level. Green waste reintroduced under the shrubs to give nutrients back to the environment. Supports local volunteers who regularly litter pick the area.



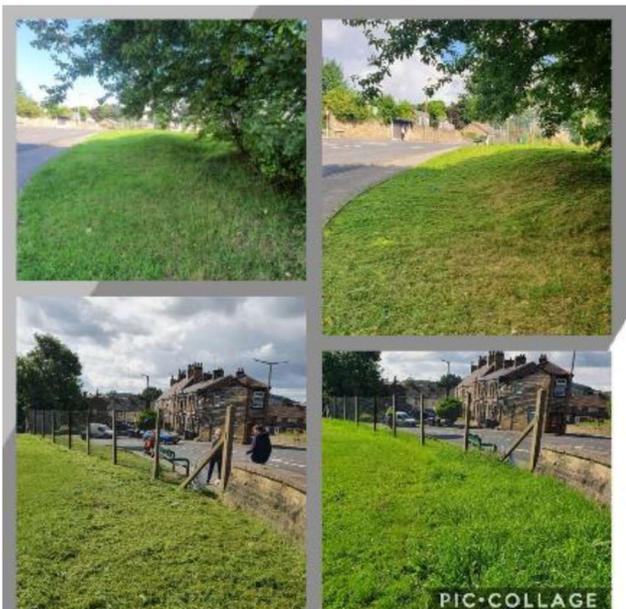
61. 10/08/2021 - Barnsley Road, Dodworth Ward  
Strimmed and cut the grass opposite the train station to keep it tidy.



63. 10/08/2021 - Higham Lane, Dodworth Ward  
Pruned the hedges back that were overhanging leaving a safer and tidier footpath.



62. 10/08/2021 - Keresforth Hill, Dodworth Ward  
Strimmed and cut the grass on the corner of Keresforth Hill. Strimmed the grass around the bench area so people can access it.



64. 11/08/2021 - Princess Street, Kingstone Ward  
Litter pick. Identified areas to target by widening the footpaths with volunteers.

Waste Collected: 3 sacks



65. 16/08/2021 - Lambra Road, Central Ward  
Scraped weeds and moss from along the footpath heading towards the bridge. Trimmed back shrubs over hanging onto the footpath. Reintroduced the green waste locally.

Waste Collected: 2 sacks



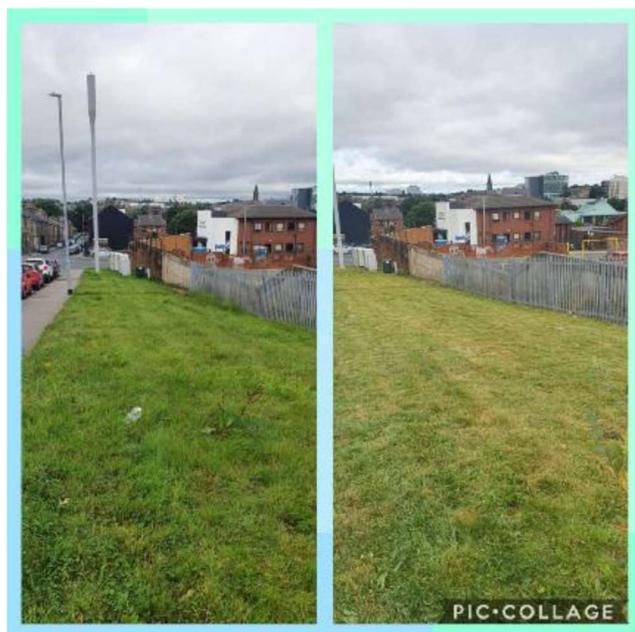
67. 17/08/2021 - Jermyn Croft, Dodworth Ward  
Strimmed back nettles to allow safer access to the park. Cut the grass along the footpath leaving it well maintained.



66. 17/08/2021 - Dodworth Library, Dodworth Ward  
Weeding, pruning and scraping footpaths. Work carried out to show volunteers of what can be achieved so a session can be set up to encourage others to contribute.



68. 18/08/2021 - Wood Street, Central Ward  
Cut the grass that often hides a large amount of litter. Cleared all exposed litter leaving the area clean and tidy.



69. 18/08/2021 - Pogmoor Road, Dodworth Ward  
 Strimmed the grass and weeds along the footpath leading to Horizon school. Made a start clearing the overgrowth at the entrance and half way down the footpath. This supports the local residents who use it daily.



71. Princess Street, Kingstone Ward  
 Litter pick on Princess Street and the surrounding areas.  
 Waste Collected: 4 sacks



70. 18/08/2021 - Foundry Street, Central Ward  
 Trimmed the shrubs to allow better access for the footpath, and litter picked the area.  
 Waste Collected: 3 sacks

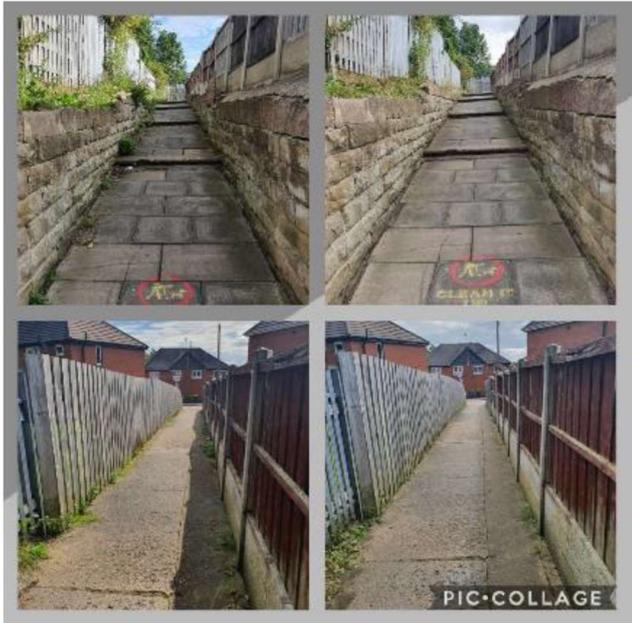


72. 18/08/2021 - Day Street, Kingstone Ward  
 Litter picked, trimmed the hedges and used this opportunity to train our apprentice on the short reach hedge cutter.  
 Waste Collected: 2 sacks



73. 19/08/2021 - Vernon Road, Worsbrough Ward  
Scraped moss and weeds from along the footpath and cleared litter.

Waste Collected: 1 sack



75. 19/08/2021 - Worsbrough Dale Park, Worsbrough Ward

Litter pick around the park. Identified areas that need improvement for better access, these will be targeted for future volunteer events.

Waste Collected: 3 sacks



74. 19/08/2021 - Vernon Road, Worsbrough Ward  
Strimmed the weeds and scraped off debris from the footpath. Strimmed around the benches to keep them accessible.



76. 25/08/2021 - Pacers Field, Doncaster Road, Stairfoot Ward

Responded to a report from a local volunteer regarding an overgrown footpath. Strimmed back the nettles and weeds, trimmed back the hedges where necessary. Moved onto the road area and cut back brambles causing the obstruction.



77. 25/08/2021 - Day Street, Kingstone Ward  
Litter pick.

Waste Collected: 2 sacks



79. 25/08/2021 - Castle Street, Kingstone Ward  
Litter pick.

Waste Collected: 1 sack



78. 25/08/2021 - Princess Street and Park Grove,  
Kingstone Ward  
Litter pick and cleared some fly tipping.

Waste Collected: 8 sacks



80. 25/08/2021 - Strimmed the grass banking to keep  
the area looking tidy and to support the volunteers  
that litter pick the area.



81. 27/08/2021 - Playing Field, Park Road, Worsbrough Ward  
Litter pick.

Waste Collected: 2 sacks



83. 31/08/2021 - Barnsley Road, Dodworth Ward  
Local volunteers were planning to carry out a large litter pick in the area. To support them before their activities we trimmed down overgrowth which included nettles and shrubs that were obstructing the footpath.

Waste Collected: 1 sack



82. 31/08/2021 - Keresforth Road, Dodworth Ward  
Trimmed around the perimeter of the playing field reducing overgrown nettles and brambles. This work supports volunteers who regularly litter pick the area exposing litter hidden in the overgrowth.

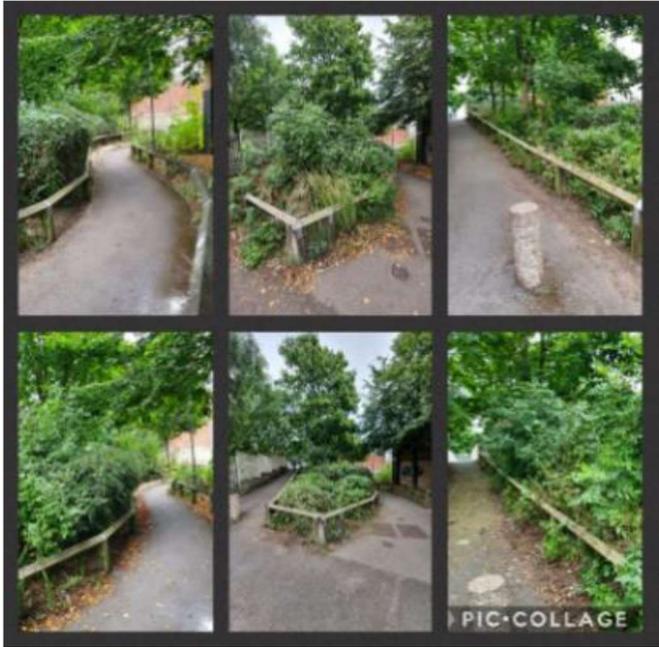


84. 31/08/2021 - Rose Hill Drive, Dodworth Ward  
Trimmed the shrubs to widen the entrance to the footpath.



85. 01/09/2021 - Castlereagh Street, Central Ward  
Trimmed back the overgrown hedges and nettles to create more space for people to pass on the footpath. Litter picked.

Waste Collected: 4 sacks



86. 01/09/2021 - Day Street, Kingstone Ward  
Litter pick.

Waste Collected: 1 sack



87. 02/09/2021 - Yews Lane, Worsbrough Ward  
Litter pick.

Waste Collected: 3 sacks



88. 02/09/2021 - Dove Valley Trail, Vernon Road, Worsbrough Ward

This was planned and advertised as a Twiggs Led event but unfortunately no volunteers attended. Independently we weeded and removed self-sets from flower beds. The aim is to source local plant donations and set up another session to get them planted. Surrounding area litter picked.

Waste Collected: 1 sack



89. 02/09/2021 - Dale Park, Worsbrough Ward 26

Cut back overgrowth along the footpath. Green waste reintroduced to the surrounding environment. Work carried out in preparation of an upcoming volunteer event.



**TWIGGS** Grounds Maintenance LTD **Love** where you **Live**

**Central Area Clean & Green Team**  
**We need your help!**  
**Thursday 2<sup>nd</sup> September 9:30am**  
**Dove Valley Trail, Vernon Road**  
**Worsbrough**  
**Meeting at the Dove Valley Trail sign as seen in the image**  
**Activities include: weeding and pruning the flower beds.**



Tel: 01226 286111  
Email: [community@twiggsuk.co.uk](mailto:community@twiggsuk.co.uk)  
Web: [www.twiggsuk.co.uk](http://www.twiggsuk.co.uk)

**TEAM UP**  
CLEAN UP

90. 02/09/2021 - Bank End Road, Worsbrough Road  
Trimmed back over growing nettles and shrubs along the bridle way. Litter picked.

Waste Collected: 1 sack



91. 10/09/2021 - Kendray Park, Kendray, Stairfoot Ward  
Litter pick around the park with our work experience placement Alex.  
Waste Collected: 6 sacks



92. 14/09/2021 - Barnsley Road, Dodworth Ward  
Grass cutting across from the train station. This is to support volunteers who keep the area litter free.



93. 14/09/2021 - Dodworth Miners Welfare carpark, Dodworth Ward 27

Planned and advertised as a Twiggs Led event however unfortunately no volunteers attended due to the bad weather. Working independently we cut the shrubs to reveal the wooden railings and open up access to the bin area.



**TWIGGS** Grounds Maintenance LTD **Love** where you **Live**

**Central Area Clean & Green Team**  
**We need your help!**  
**Tuesday 14<sup>th</sup> September 10:00am**  
**Dodworth Miners Welfare Carpark**  
**Meeting in the Carpark**

Activities include: clearing litter, pruning, weeding and scraping footpaths.



Tel: 01226 286111  
 Email: [community@twiggssuk.co.uk](mailto:community@twiggssuk.co.uk)  
 Web: [www.twiggssuk.co.uk](http://www.twiggssuk.co.uk)

**TEAM UP**  
 & CLEAN UP

95. 15/09/2021 - Princess Street, Kingstone Ward  
 Litter pick with our work experience placement.  
 Waste Collected: 6 sacks



94. 14/09/2021 - Champany Fields, Dodworth Ward  
 Responding to a concerned resident who requested we give the hedge located at the start of the road a trim as elderly residents were unable to pass without being forced to go onto the road. We maintained the shrubs to open up the footpath.

96. 15/09/2021 - Day Street, Kingstone Ward  
 Litter pick and cleared leaves from the footpath to avoid a slippery surface. Supporting our work experience placement.  
 Waste Collected: 3 sacks



97. 15/09/2021 – Warren Quarry Lane, Kingston Ward. Cut the grass and strimmed back the nettles that were growing through the fence.



99. 16/09/2021 - Cedar Crescent, Stairfoot Ward  
Litter pick around the park.  
Waste Collected: 1 sack



98. 16/09/2021 - Bank End Park, Worsbrough Ward  
Litter pick around the park with our work experience placement.  
Waste Collected: 2 sacks



100. 16/09/2021 - Worsbrough Park, Park Road, Kingstone Ward  
Litter pick around the park.  
Waste Collected: 2 sacks



101. 17/09/2021 - TPT entrance, Stairfoot Roundabout, Stairfoot Ward  
Trimmed the hedges back. Trained up Alex our work experience placement on using the hedge cutters. Cut the grass and cleared small items of litter.



103. 17/09/2021 - Doncaster Road, Stairfoot Ward  
Trained up our work experience placement Alex with the hedge cutters targeting an area identified next to the TPT entrance with some hedges in need of a trim.



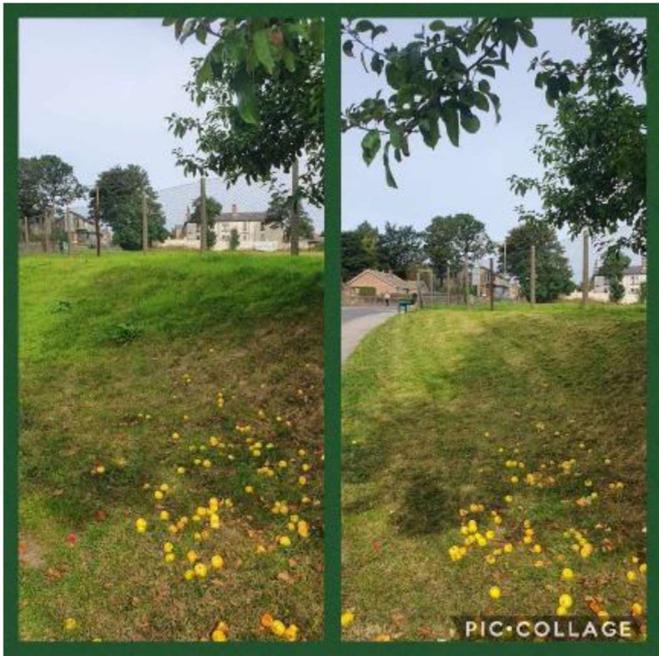
102. 17/09/2021 - Cypress Road, Stairfoot Ward  
Litter pick with our work experience placement.  
Waste Collected: 2 sacks



104. 21/09/2021 - Dodworth Library, Dodworth Ward  
Planned in as a Twiggs Led event but unfortunately no volunteers supported. To make use of our time we weeded the area.



105. 21/09/2021 - Keresforth Hill, Dodworth Ward  
Strimmed the grass. This is in support of local volunteers who regularly clear litter from the area.



107. 22/09/2021 - Day Street, Kingstone Ward  
Arrived to check on the area as some anti-social behaviour had recently been taking place. Used the opportunity to train our new Twiggs Operative Aidian with the hedge cutters. Litter picked area.

Waste Collected: 1 sack



106. 22/09/2021 - Raley Street, Kingstone Ward  
Cut back nettles that were growing over the hand railing making it inaccessible.



108. 22/09/2021 - Princess Street and Park Grove, Kingstone Ward  
Litter pick.

Waste Collected: 3 sacks



109. 22/09/2021 - Blenheim Avenue, Kingstone Ward  
Litter pick.  
Waste Collected: 3 sacks



111. 23/09/2021 - Wellington Crescent, Worsbrough Ward  
Maintained shrubs and trimmed the hedges to open up the footpath entrance. Strimmed the grass and litter picked.  
Waste Collected: 1 sack



110. 22/09/2021 - Wood Street, Central Ward  
Litter pick and the grass.  
Waste Collected: 1 sack



112. 24/09/2021 - Ravenholt, Worsbrough Ward  
Cut back hedges obstructing the footpath and bus stop forcing pedestrians onto the road. Mulched the green waste and reintroduced it back into the environment.



113. 24/09/2021 - Worsbrough Industrial Wheel, Worsbrough Ward

Strimmed the long grass along the edge of the lake next to the industrial wheel. Following up from a request by a fisherman who asked if we could help reduce the obstruction.



115. 24/09/2021 - Cypress Road, Kendray, Stairfoot Ward

Cut back the brambles encroaching onto the footpath. Mulched the green waste and reintroduced it back into the environment. Grass cut along the edge of the footpath and litter picked.

Waste Collected: 3 sacks

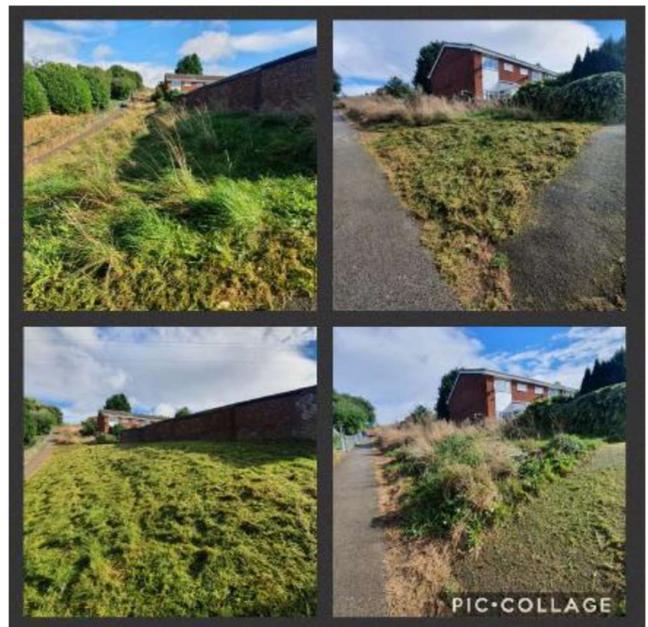


114. 24/09/2021 - TPT entrance, Stairfoot Roundabout, Stairfoot Ward  
Continued from our last visit to trim the shrubs to allow access to the footpath. Opportunity to train our apprentice on using the hedge cutters.



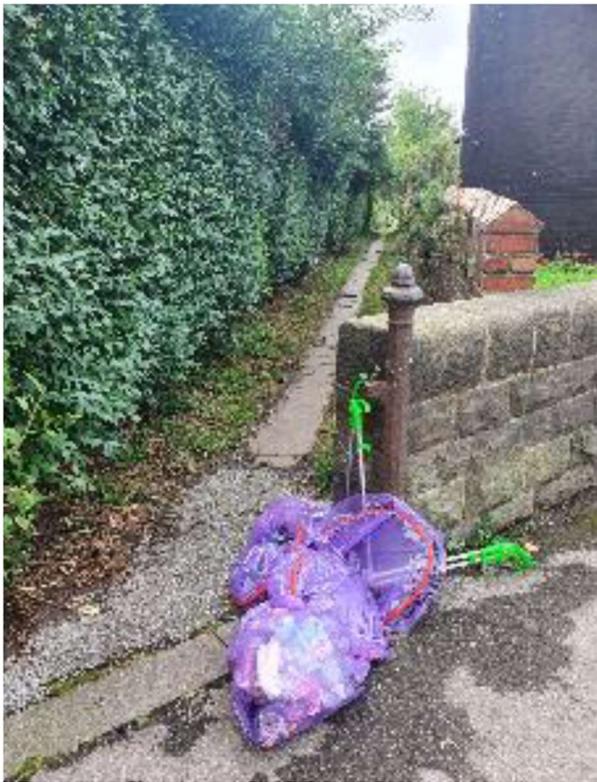
116. 28/09/2021 - Burton Bank Road, Central Ward  
Cut the extremely overgrown grass. Carried out a litter pick as grass cutting exposed the hidden litter.

Waste Collected: 2 sacks

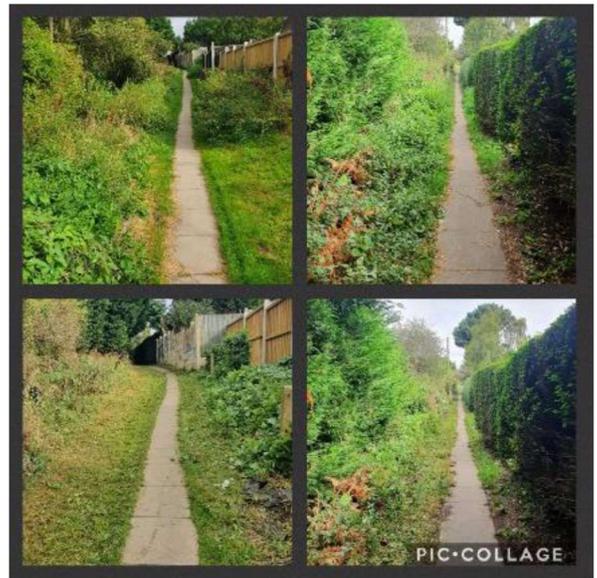


117. 28/09/2021 - Barnsley Road, Central Ward  
Litter pick.

Waste Collected: 4 sacks



119. 29/09/2021 - Jermyn Croft, Dodworth Ward  
Strimmed the overgrowth and grass cut along the footpath edges to redefine the footpath.



118. 28/09/2021 - Dark Lane, Dodworth Ward  
Widened the footpath by strimming nettles back.  
Strimmed overgrowth from the bottom gate to allow access to the footpath.



120. 29/09/2021 - Jermyn Croft, Dodworth Ward  
Strimmed the nettles that were encroaching the entrance to allow for safer access.



121. 29/09/2021 - Princess Street, Kingstone Ward  
Litter pick.

Waste Collected: 3 sacks



123. 29/09/2021 - Castle Street, Kingstone Ward  
Litter pick to support local volunteers who are currently unable to litter pick the area due to injuries.

Waste Collected: 4 sacks



122. 29/09/2021 - Day Street, Kingstone Ward  
Cut back the shrubs and weeds encroaching onto the footpath. Litter picked to leave the area clean and tidy.

Waste Collected: 2 sacks



124. 29/09/2021 - Blenheim Avenue, Kingstone Ward  
Litter pick. Engaged with a few independent volunteers who help keep the area litter free and thanked them for their efforts.

Waste Collected: 3 sacks



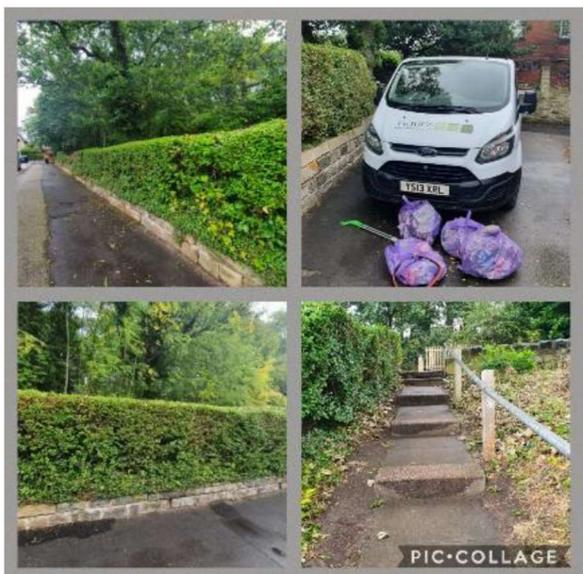
125. 29/09/2021 - Shaw Street, Kingstone Ward  
Request by Cllr Williams. Litter picked, strimmed  
and scraped the weeds and grass from the footpath.  
Green Waste Collected: 15 sacks  
Waste Collected: 4 sacks



127. 30/09/2021 - Yews Lane, Worsbrough Ward  
Carried out a litter pick in Yews Lane car park and  
footpaths that lead to the car park.  
Waste Collected: 3 sacks



126. 30/09/2021 - Hollygate, Worsbrough Ward  
Trimmed the hedge that runs along the narrow  
road. This avoids people being forced into road.  
Litter pick.  
Waste Collected: 5 sacks



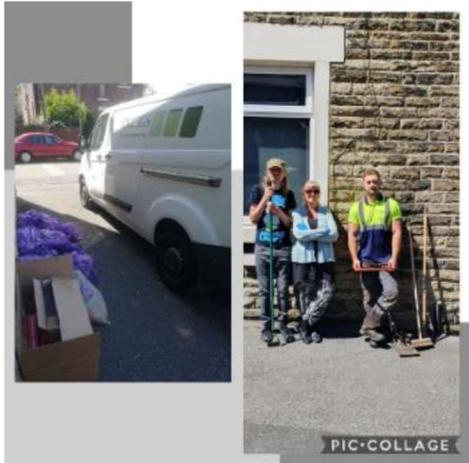
## Twiggs Led Projects promoted and delivered

1. 01/07/2021 - Blenheim Avenue, Kingstone Ward  
Working with 2 sustained adult volunteers  
4 volunteer hours

Cleared curb edges of weeds and moss. Volunteers cleared litter from along the footpath. Our team trimmed overgrown grass down to a manageable level.

Green Waste Collected: 15 sacks

Waste Collected: 2 sacks



2. 01/07/2021 - Worsborough Ward  
Working with 1 new adult volunteer  
2 volunteer hours

Cleared litter on a walk around the Worsborough Ward. This was the first litter pick the new volunteer had taken part in with our support to build up confidence. The volunteer is now engaged with the Ward Alliance litter picking group.

Waste Collected: 5 sacks



Well it was a fantastic productive morning on Thursdays on Blenheim Avenue, with Alan and Aaron, myself and James my son who lives there, we had an excellent session, i swept the dead sprayed weeds from the edge of the pavement into the road edge, then I got the hoe and scraped out all the muck and weeds and debris from the edge of the road into heaps and the lads bagged it up, they cut the grass at the bottom of the Avenue as Bmbc hadn't been, and overall it was looking amazing when

I left, we didn't do the top bit of the Avenue as you come into Blenheim as there were too many parked cars....

So overall a very productive mornings work, and I hope Alan showed you the photos.....so thank you very much for the lovely help and it's very satisfying when you can see the results of your work...

A lady who said she'd lived there forever said Thank you and how good it looked, and said folk had just given up bothering, maybe our efforts might inspire them.....🙌🙌🙌

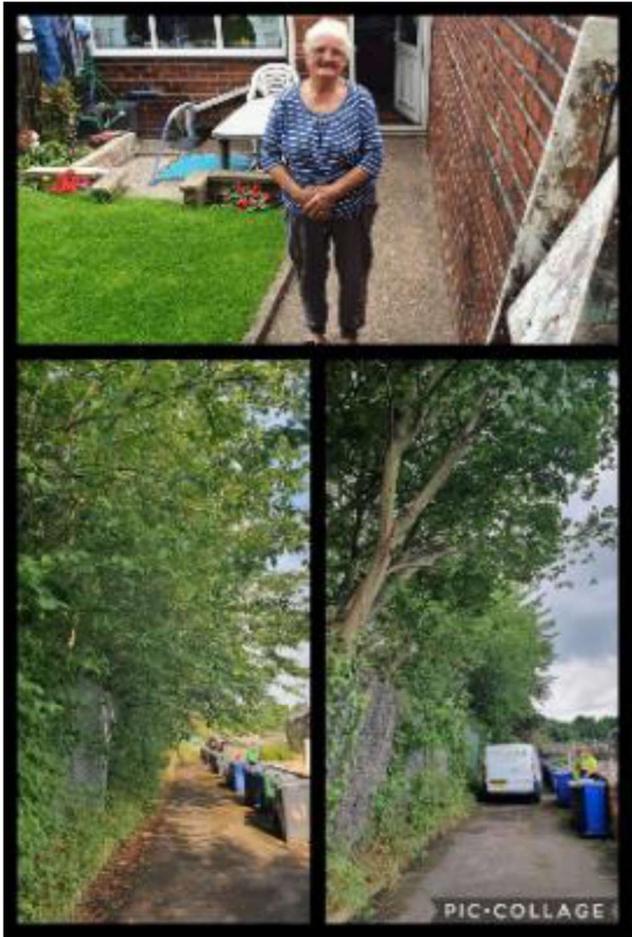
Thanks again to the lads and i did show them my appreciation...

Best Wishes

Working with 1 new adult volunteer (Diane)

2 volunteer hours

Due to concern of some trees falling into neighbouring gardens we supported this volunteer to cut off any branches that looked like a possible hazards. The volunteer swept up the green waste from the trees and also supplied tea and coffee as a thank you.



4. 09/08/2021 - Mottram Street, Central Ward

Working with 1 sustained adult volunteer (Diane)

2 volunteer hours

Strimmed back brambles and overgrown shrubs that were growing through the fence. Swept up the green waste into piles and reintroduced it back to the plants. The volunteer supplied hot drinks as a thank you for the support.



5. 25/08/2021 - Play Park, Princess Street, Kingstone Ward

Working with 1 new adult volunteer  
2 volunteer hours

Scraped the edges along the footpath and gave the hedges a trim to compliment the area. Arranged a follow up event for the next Wednesday to continue the activities with the volunteers.



6. 27/08/2021 - Pacers Field, Doncaster Road, Stairfoot Ward

Working with 1 sustained adult volunteer  
2 volunteer hours

Supported a local resident to trim back overgrowth that engulfed the fence. The volunteer supplied us with refreshments and swept up the green waste. The area is looking much better now and volunteers are able to access the litter that was previously hidden.



**TWIGGS** Grounds Maintenance LTD  **Love** where you **Live**

**Central Area Clean & Green Team**  
**We need your help!**  
**Wednesday 25<sup>th</sup> August 9:30am**  
**Princess Street, Kingstone**  
**Meeting at the Park**  
**Activities include: Clearing litter.**



**This is what can be achieved together!**

7. 31/08/2021 - Dodworth Library, Dodworth Ward  
Working with 1 sustained adult volunteer, 1 new adult  
volunteer and 1 sustained young volunteer  
6 volunteer hours

Cut back the overgrown hedges that were causing an  
obstruction on the footpaths. Weeded the beds and  
tidied up around the edges. Area litter picked. Arranged  
another date to continue the work.

Waste Collected: 2 sacks



**TWIGGS** Grounds Maintenance LTD **Love** where you **Live**

**Central Area Clean & Green Team**  
**We need your help!**  
**Tuesday 31<sup>st</sup> August 10:00am-12:00**  
**Dodworth Library, Dodworth**  
**Activities include: weeding,  
pruning, scraping and clearing  
litter.**



This is what can be achieved together!

Tel: 01226 286111  
Email: [community@twiggssuk.co.uk](mailto:community@twiggssuk.co.uk)  
Web: [www.twiggssuk.co.uk](http://www.twiggssuk.co.uk)



8. 16/09/2021 - Worsbrough Dale Park,  
Worsbrough Ward  
Working with 1 sustained adult volunteer  
(Lodge)  
2 volunteer hours  
Scraped and removed weeds along the sides of  
the entrance. Reintroduced the green waste as  
much as possible however a lot was removed  
from site as it was contaminated with glass  
and other bits of small litter.  
Green Waste Collected: 3 sacks  
Waste Collected: 2 sacks



## Groups Supported

### 1. Barnsley Main Heritage Group (Established group)

01/07/2021 - Barnsley Main, Stairfoot Ward  
Working with 2 sustained adult volunteers  
4 volunteer hours  
Supplied the group with access to our generator so  
they could clean the museum. The volunteers  
cleaned the museum as we strimmed down the  
overgrown grass to a maintainable level.



09/07/2021 – Cut the grass at the entrance to  
Barnsley Main Heritage site.



12/07/2021 – Cut a section of grass inside the grounds that had become extremely overgrown. This will be continued at a later date until all the grass is back at a standard level for the group to maintain themselves.



Working with 1 sustained adult volunteer  
2 volunteer hours  
Strimmed grass on the large banking that had become over grown to get it back to a level for the volunteers to maintain.



19/07/2021  
Working with 4 sustained adult volunteers  
8 volunteer hours  
Continued to support the group to get the grass back to a maintainable level. Strimmed the grass along the banking that has become very long and overgrown.



03/08/2021  
Working with 1 sustained adult volunteer  
2 volunteer hours  
Strimming the grass large banking that had become over grown.



Amazing work  
Well done to all involved in this heat..  
Twiggs team are Super Stars ✨

Like · Reply · Message · 22h

23/08/2021 - Cut the remaining long grass to ensure the whole area is now at a maintainable level for the volunteers. The volunteers will now continue to work and maintain the area more independently.



20/09/2021 – Carried out work in the previously strimmed area that was full of dead wildflowers. Raked off the excess dead plants that were strimmed down and spread the new wildflower seed across multiple patches of land in hopes of creating a new wildflower area.



13/09/2021 - Strimmed the wildflower meadow which had previously died off. Doing this spread the seeds again to allow the area to grow back up within the next year. Collected some of the seed heads to use in another area when required.



2. Dearne Valley County Park Group (**Established group**)  
Dearne Valley Country Park, Central Ward

05/07/2021 - Working with 1 sustained adult volunteer (Sarah)

2 volunteer hours

Strimmed grass and overgrowth. Scraped weeds and squared off the steps to level them out to allow for safer



12/07/2021 – Strimmed down the grass around the disabled access area along with the seating area. This was in support of the Dearne Valley Park Group volunteers along with the BMBC “Take a Seat Campaign”. Weeds also removed from the planters.



19/07/2021

Working with 1 sustained adult volunteer (Sarah)

2 volunteer hours

Pruned back branches that were obstructing the footpath. Strimmed along the footpath to widened it and redefine the edges. This has opened up the footpath therefore allowing people to pass others easily.



03/08/2021 – Rotherham Road, Central Ward

Working with 2 sustained adult volunteers

4 volunteer hours

Cleared litter along the edge of Cliffe Woods. Strimmed down some nettles that were obstructing access to the litter. BMBC Neighbourhood services witnessed our activities and stopped to take away the litter.

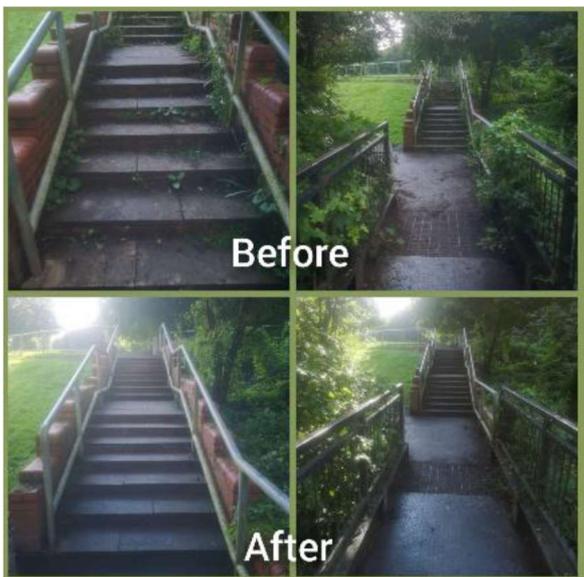


09/08/2021

Trimmed back overgrown hedges and widened the footpath to allow more passing space. Cut back tree branches that were obstructing the footpath.



23/08/2021 - Cleared moss and weeds from the steps that led to the fishing lake. Slip hazard reduced.



23/08/2021 - Targeting the incredible edible beds to see a volunteer had been maintaining them, the tomatoes were growing very well. Strimmed around the beds to support volunteers who put the effort in maintain the area.



23/08/2021 - Targeting stone circle. Strimmed down the grass that was growing up the stones and cut grass down in the surrounding area.



23/08/2021 - Strimmed overgrown nettles and weeds along the canal section of the park as they were obstructing to the footpath. There is still more overgrowth to clear but progress has been made.



13/09/2021  
 Working with 4 sustained adult volunteers  
 8 volunteer hours  
 Group litter pick in the Skate Park and car park.  
 This was a productive session maintaining contact and communications with key group volunteers. Plans made for further progress in the park.  
 Waste Collected: 4 sacks



27/09/2021 - Helston Crescent, Dearne Valley Park, Central Ward  
 Cut the grass and trimmed back any overhanging hedges.



3. Worsbrough Environmental Group  
**(Established group)**  
 08/07/2021 - Cromwell Mount playing field, Worsbrough Ward  
 Strimmed around the entrances and pathways to open them up and make them more accessible for volunteers.



4. Kendray Community Group - in partnership with volunteering and employability services **BMBC (New Established group)** Swanee Steps, Kendray, Stairfoot Ward 02/07/2021  
 Working with 3 sustained adult volunteers 6 volunteer hours Scraped moss and weeds from the footpath. Edged the footpath to widen and reinstate the edges.



16/07/2021  
 Working with 2 sustained adult volunteers  
 4 volunteer hours 44

Continued to widen the footpath by scraping it free of weeds and moss to restore it to its original state. Green waste reintroduced back into the local environment.



09/07/2021  
 Working with 3 sustained adult volunteers  
 6 volunteer hours  
 Scraped weeds and moss to reinstate the footpath back to its original state allowing for more passing space.



23/07/2021  
 Working with 2 sustained adult volunteers  
 4 volunteer hours  
 Continued to widen the footpath by reinstating the edges returning it to its original state. Cleared litter from the section of footpath we worked on. Green waste reintroduced back under the trees.  
 Waste Collected: 1 sack



30/07/2021

Working with 3 sustained adult volunteers  
6 volunteer hours  
Continued to widen the footpath. Scraped moss and redefined the edges. Reintroduced the green waste under the trees and blew off along the footpath. Discussed building habit piles or repainting the benches with the group for future events.



06/08/2021

Working with 2 sustained adult volunteers  
4 volunteer hours  
Continued to widen the footpath. Pruned back some of the trees that were obstructing the footpath.



13/08/2021 – Working with 4 sustained adult volunteers  
8 volunteer hours  
Widening the footpath and pruning trees along the footpath. Created habitat piles using the twigs and green waste to benefit the bugs and insects.



20/08/2021

Working with 4 sustained adult volunteers  
8 volunteer hours  
Continued to widen the footpaths, received many positive comments from people showing their appreciation as they walked by. Pruned trees and built some more habitat piles for the bugs and insects. Reintroduced the green waste under the trees to break down and give nutrients to the surrounding plants.



27/08/2021

Working with 2 sustained adult volunteers and 1 sustained young volunteer  
6 volunteer hours  
Continued to widen the footpath to reinstate the edges. Made habitat piles with the green waste and branches that we pruned off trees that were obstructing the footpath. We received many compliments on the work from people walking on the footpath.



02/09/2021

Working with 3 sustained adult volunteers  
6 volunteer hours  
Edged the footpath and reintroduced the waste into the woodland.



10/09/2021

Working with 2 sustained adult volunteers  
6 volunteer hours  
Edged the footpath and reintroduced the waste into the woodland.



17/09/2021

Working with 4 sustained volunteers  
8 volunteer hours and 1 work experience placement Alex.  
Edged the footpath and reintroduced the waste into the woodland. We have almost improved the whole footpath with this group but haven't quite made it to the end yet. Lots of passersby praised the team for the hard work. We then identified the next project to undertake.



24/09/2021

Working with 2 sustained volunteers

4 volunteer hours

Continued to edge the footpath and reintroduce the soil into the woodland. The group have now made it all the way to the end! It looks much better. The group are very pleased and are looking forward to starting our new project together.



5. Mencap (**Established group**)

07/07/2021 - Castlereagh Street and surrounding areas, Central Ward

Working with 14 sustained adult volunteers (inc Lisa [Tesco] and Mencap staff)

28 volunteer hours

Group litter pick.

Waste Collected: 21 sacks



28/07/2021 – Mencap, Dodworth Ward  
Trimmed back overgrown shrubs that were collecting litter. The green waste produced was mulched down and reintroduced into the environment. Litter picked the area.  
Waste Collected: 1 sack



20/09/2021 – Event planned, booked in the diary and preparations done, however event was cancelled due to the volunteers testing positive for COVID-19.

6. Christ Church (Ardsley Church) (**New Established group**)

1. 15/07/2021 - Christ Church, Ardsley, Stairfoot Ward Working with 6 sustained adult volunteers 21 volunteer hours Scraped moss and removed fallen leaves from the footpaths. Booked in another date in two week's time to continue the work with volunteers.



7. 26/08/2021 - Summer Lane, Kingstone Ward  
Cleared some fly tipping.

### Supporting BMBC “Take a seat campaign”

Supporting the BMBC “Take a seat” Campaign 1. 12/07/2021 – Dearne Valley Park, Central Ward (Details found under Dearne Valley Park Group section) 2. 21/07/2021 - Wood Street, Central Ward A local resident mentioned that he regularly uses the benches and gets scratched by brambles and hedges. We trimmed back hedges and brambles. This has opened up the whole bench and has made the area look more presentable. Green waste was reintroduced to the surrounding shrubbery.



3. 22/07/2021 - Yews Lane, Stairfoot Ward  
Maintained the hedge surrounding the bench to improve access. Cleared litter that was around the seating area.

Waste Collected: 1 sack



4. 23/07/2021 - Yews Lane, Stairfoot Ward  
Strimmed the grass surrounding the bench making it more inviting to use. Cleared litter surrounding the area.

Waste Collected: 1 sack



5. 29/07/2021 - Worsbrough Park, Worsbrough Ward  
Strimmed any overgrowth that was obstructing the benches.



6. 30/07/2021 - Pacers Field, Stairfoot Ward  
Cut back and cleared bramble encroaching onto the bench area gradually burying the resting space.



7. 17/08/2021 - Ben Bank Road, Dodworth Ward 61

Strimmed the bench area and pruned back the hedges to make the bench more accessible.



9. 01/09/2021 - Wooden Court, Kingstone Ward  
Cut back the overgrown hedges and strimmed weeds around the seating area. Widened the footpath to redefine the edges leaving a clean and tidy finish.



8. 19/08/2021 - Vernon Road, Worsbrough Ward  
Strimmed around the benches to keep them accessible.



10. 29/10/2021 - Green Road, Dodworth Ward  
Strimmed the grass surrounding the bench and cleared any litter visible.

Waste Collected: 1 sack



## B. Meetings Attended to support Contract Delivery

1. 14/07/2021 – Meeting at Calor Barnsley. Local business engaged.
2. 15/07/2021 - Meeting with David from the Stone Mason business. Local business engaged.
3. 31/08/2021 – Meeting at Dearne Valley Park with Bettalives. Local business engaged.

## Proposed Activities for the next Quarter - Requiring Partnership Working

1. 19/10/2021 – Rose Hill Drive, Dodworth Ward @ 9:30am-12:30pm  
General clean and tidy up on the dyke footpath.  
Supported with refreshments by Dodworth Deli.

**TWIGGS** Grounds Maintenance LTD **Love** where you **Live**

### Central Area Clean & Green Team

**We need your help!**

**Tuesday 19<sup>th</sup> October 2021**  
**9:30am-12:00pm**  
**Rose Hill Drive, Dodworth**

**General clean and tidy up on the dyke footpath.**

*Meeting Point* → 

**Dodworth Deli**  
**TAKE OUT MENU**  
Tel: 01226 245463  
22 High Street, Dodworth

**SOUP** **QUICHE**  
Toasties  
Sandwiches  
Jacket Potatoes **Paninis**

**Dodworth Deli are offering a free hot or cold sandwich + a hot drink for volunteers who attend the event.**

Tel: 01226 286111  
Email: [community@twiggsuk.co.uk](mailto:community@twiggsuk.co.uk)  
Web: [www.twiggsuk.co.uk](http://www.twiggsuk.co.uk)

**TEAM UP**  
2 CLEAN UP

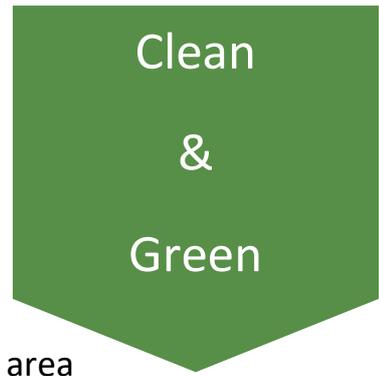
# District Enforcement - Environmental Enforcement Service

## Operations / Case Studies

### Operations.

Littering and Dog Fouling Operations have continued in the Central area through information received from Councillors and Neighbourhood Services. Two particular areas identified were around the Genn Lane Park and Highstone fields/Highstone Road, Worsborough.

In total 20 FPN's for littering and Dog Fouling have been issued across both locations. 10 FPN's for Littering have been issued in this quarter around the area of the High Street/Interchange of Grimethorpe, whilst at Genn Lane and Highstone Road a further 10 FPN's have been issued on Genn Lane Park/Highstone Road fields, 6 FPN's for Littering and 4 for Dog offences. (See separate attachments for individual case studies)



### Added Value - 'Litter Picking' days



For those juveniles that are caught committing an offence, District would normally offer an option of a Litter Pick as a means of discharging their liability for the FPN. However due to the current Co-vid 19 pandemic regulations and the relevant Social Distancing regulations, we are unable to offer this option still at the moment. Therefore due to the current circumstances, a letter will be sent to the parents/guardians of each of the juveniles discharging their child from all liability for the FPN, but asking them to explain to their child that any further offences could result in a Litter pick having to be attended in the future.

## Case Study Central: Jul - Sept 2021

### Highstone Lane/Genn Lane Worsbrough

The public grass areas at the side of Highstone Lane and Genn Lane, Worsbrough, were brought to our attention by numerous complaints received through Neighbourhood Services email address, mostly from the residents and also from other members of community whilst patrolling the immediate area. The bulk of complaints were regarding dog fouling although none had any specific information regarding the identity of the offenders.

Over the quarter all District officers patrolled the area and were quick to identify and issue 4 x FPN's/PSPO's for dog offences on and around the grass areas.

Also 6 x FPN's were issued for littering offences.

Our officers placed stickers and signage in the area, the feedback has been good and, our officers will continue their patrols in this area.



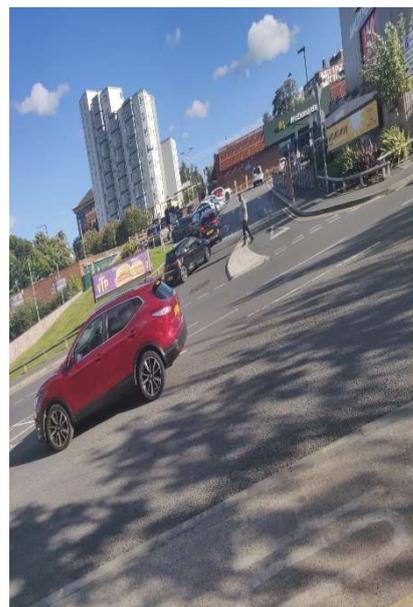
## Case Study Central: Jul - Sept 2021.

### New Street, Barnsley

New Street, Barnsley part of the Central Ward its adjoining streets are one of the main walk ways for the public around the area, as it has McDonalds. Morrisons and New Street Clinic. This particular area was therefore brought to our attention by complaints received through the local council neighbourhood services, the local councillors and also from our officers, who noticed the amount of litter during their routine patrols.

Over the quarter our District officers have patrolled the area on a regular basis and at different times of the day. The officers were able to identify some of the offenders and issue 10 x FPN's to those who dropped their litter on the streets.

Our officers have renewed/placed stickers and signage in the area, the feedback has been good and, our officers will continue their patrols in this area.



# Targeted household fly tipping

## Good news stories

Bridge Street came in as a reactive job but I was already aware of it and had already spoken to tenant's and neighbour's arranged for a special collection to have it removed waste in garden, bulk item's removed within two days.

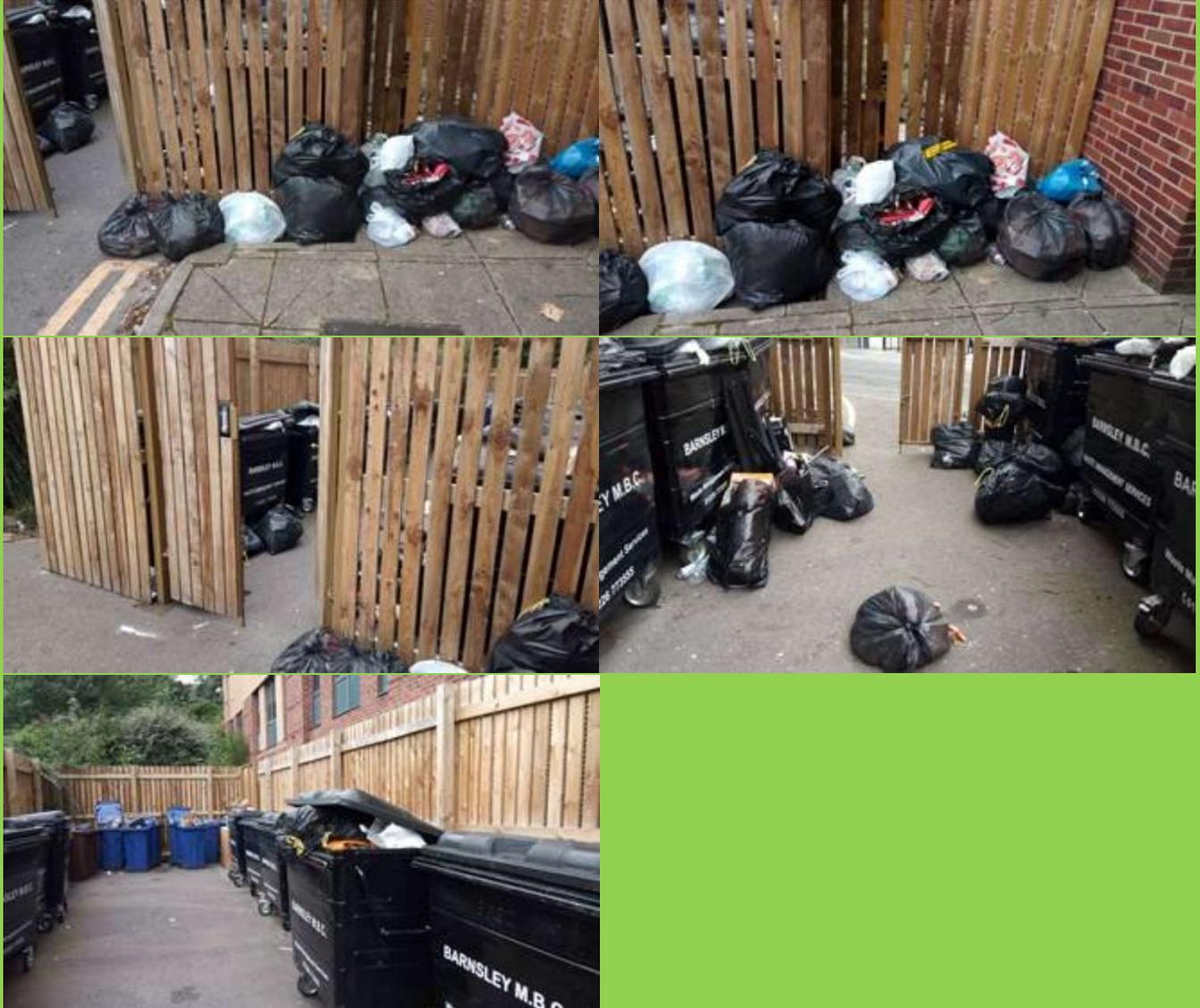


Waste in Garden's job Junction Street completed and cleared arranged for and paid by the letting agent's tenant is vulnerable and so are the surrounding tenant's so it was important to resolve this quickly, and bins provided to the tenant so he can now manage his recycling.



This vehicle was located on farm road it was abandoned and full of waste, after some negotiation with NS with Mark Giles support, they agreed to empty it of waste and we recovered it on Friday using the free service from QNQ motor's.

The major job I have is Joseph Locke House it's linked with an environmental campaigner who wrote to the chronicle. I am in touch with letting agent and their facilities team to resolve the issue. Making sure all tenants can access the bin store, educated on recycling and waste management and it's emptied by BMBC NS on a regular basis. He has also got a second complaint on St Georges Road, so he is keeping me busy.



Longstanding private land FT 415919 resolved with just a CPN warning letter also referred owner to our specialist collection team so kept it in house generating revenue.



Major hot spot rear of Castle Street and Day Street, Princes Street.

Resolved issues with long standing intervention already in place and new bin's provided rear of St Georges Road and Blenheim Road, Avenue.





The open space behind Tune Street and Commercia Street secured from bulk fly tipping and cleared.

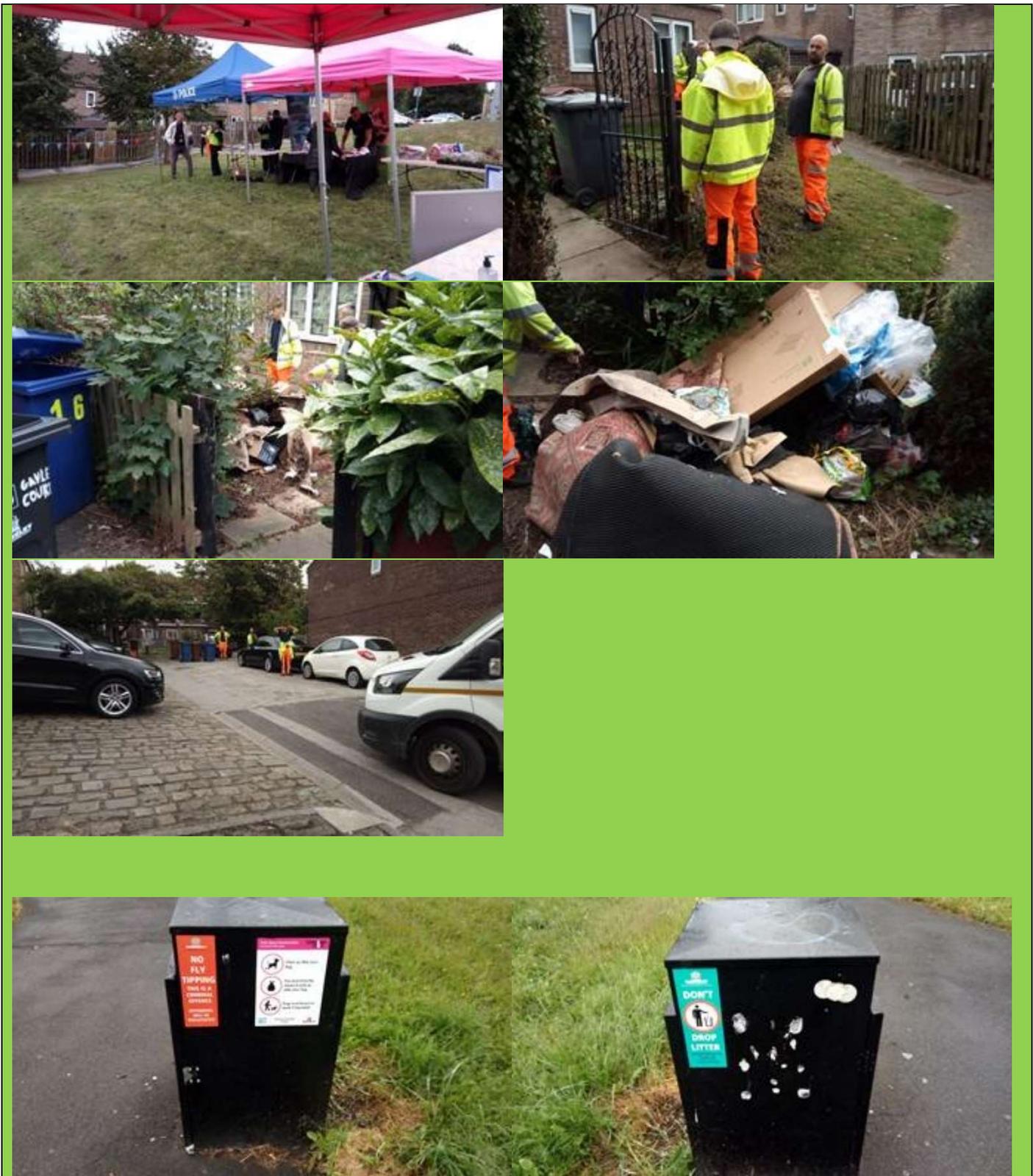




Another Measeborough Dike Hotspot private land FT location cleared and advice given to tenant's although not responsible for the fly tipping.



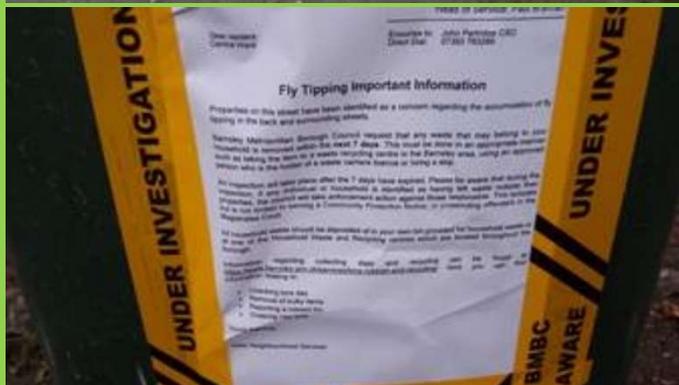
Community Event attended and supported NS with removal of contaminated bin's and waste in gardens on the BH estate off Summer Lane and Sackville Street.



Large fly tipping incident located and cleared been knocking on doors in this area discussing the bulk collection service we have at BMBC.



This is the park near Dodworth Road and Plumber Street, it's becoming a high service user location did street survey followed up by door knocking discussing waste management with resident's getting a feel for the issues to why they are dumping their waste here which is clear for now. Other issues are street drinking and drug use in the park, attracting litter and ASB, I suggest more reassurance patrols take place here since the PSPO is pushing the nominal's out on the fringes.



# Support for new tenants in private rented housing -SLA

Central – Overgrown garden before and after

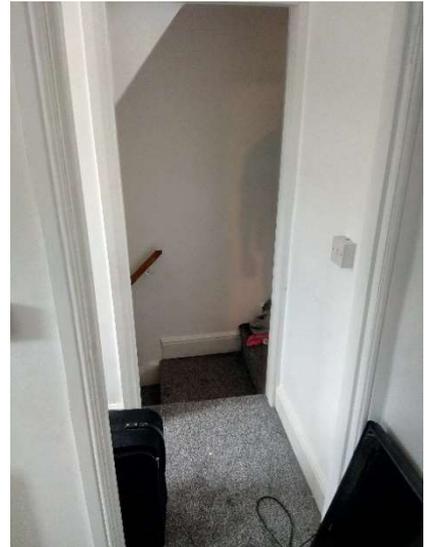


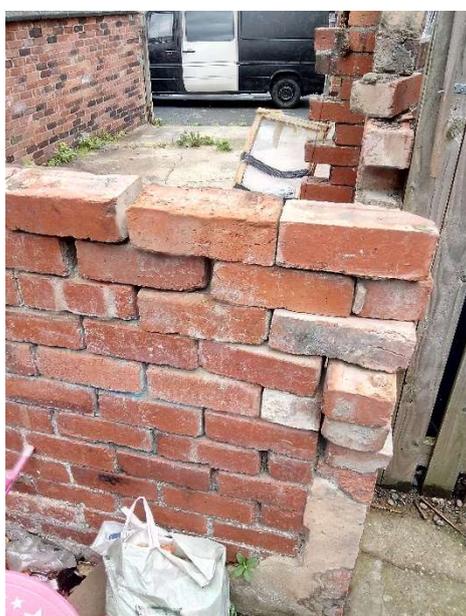
Waste in Gardens – Central before (left) x2 and after



## Kingstone

There were no internal doors at this property and the tenant stated she had been moved from another property early and the letting company stated that the doors would be on within a few days (it had been weeks). Luckily the smoke detection system worked, however there was a significantly increased risk for the fire hazard due to the heightened risk of smoke inhalation. The top floor staircase had a handrail of insufficient length, the guardrail in the top floor bedroom was also missing some spindles. The gas central heating was not working downstairs – I suspected an issue with the thermostats on the radiators (this was correct). There was also a light switch with exposed wiring which did not seem to be used but this would need casing. Finally there were some bricks loose on the garden wall, these immediately needed making safe due to the risk of collision. Photos below.



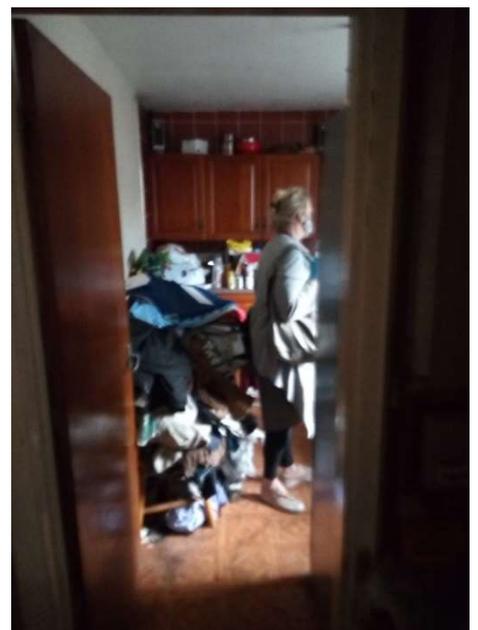


After issuing a S239 notice of entry I inspected the property, contacted the letting agents and all hazards were rectified within 4 weeks. After photos below.



## Worsbrough

This case study is my first hoarding case in this role, I've shadowed a couple of cases with colleagues in the last 3 years I've been here. I've assessed the property which is owner occupied currently, I'm working closely with the client and have already made referrals on for initial support. There are some serious disrepair issues which need to be looked at, however client is struggling financially. I am currently working with Berneslai Homes to support a possible sale of his property in order to pay for said repairs, ideally moving the client into social housing would be better as he will benefit from the additional support that can be provided. More to follow on this case during this quarter hopefully. There is medium-significant clutter in each room, however the client is able to wash and cook safely and he would be able to exit during the event of a fire so the risk is not as great as I have seen previously.



# Dial Advice Drop-In Service

## Case Study



Social  
Isolation

### Before DIAL

Mr and Mrs M are an older couple who have retired, and both are in ill health. Mr and Mrs M approached DIAL after being recommended by a friend. They had received notification from Pension Credit that there had been an overpayment and that they owed £3200 due to not informing the Pension Credit Department of yearly increase in a private pension. This had led to Mr M attempting to take his own life, as debt recovery had requested that they make a payment for the full amount. He was also worried that there would be an overpayment of his other benefits.

### Advice provided

DIAL undertook a case review and comprehensive benefit check. Mr and Mrs M are in receipt of the correct benefits, but they didn't understand their duty to inform Pension Credit of increases in payments that are treated as income. DIAL obtained consent to speak to Pension Credit on their behalf.

### After DIAL

The Pension Credit Department have agreed that although there is an overpayment and it is recoverable, they would waiver 2 years of payments, reducing the amount owed and to stop £8 a week from their Pension Credit until the remainder has been paid back.

### Outcome

Mr M's mental health has improved. He understands how the overpayment is being recovered and that it will not stop his Housing or Council Tax benefit. They feel the amount being stopped is manageable.

**Mrs M said "I cannot thank you enough. He has difficulties at the best of times, but this just threw him over the edge".**

### Acknowledged outcome

- More confident about the future
- Improved health and wellbeing

# Financial Resilience Funding

## Citizens Advice Barnsley (CAB)- Welfare Rights and Legal Advice Service

Vulnerable  
People

### CASE STUDY 1



#### **"I can't catch up with my rent arrears!"**

Leigh was at her wits' end. She had been privately renting a property, and her original six month tenancy contract had now moved into a rolling one month contract - but when she couldn't pay her rent arrears, she wasn't certain what to do.

Leigh really intended to pay - she had talked to the landlord and arranged payment plans, but it seemed that each time she tried to get organised, something went wrong - even winding up on sick pay, due to catching Covid...

Then, things got worse - the landlord made unannounced visits to check on the property and complained about its untidiness - and with Leigh not in a position to pay off her debts, she found herself threatened with eviction.

Leigh decided she needed to talk to someone who would know her rights as a tenant - and that's when she contacted Citizens Advice Barnsley. "I can't catch up with my rent arrears!" she explained. "But he hasn't given me a date, so I don't know how long I have to try to sort things out..."

The adviser listened carefully to what Leigh had to say. They reassured her that she could only be evicted if the landlord had followed the proper steps - including issuing a valid section 21 or section 8 notice.

There was a lot of information to digest, so the adviser suggested that they send an email with links to all of the relevant information so that Leigh could properly consider her options before following up. Our adviser assured Leigh that she could get back in touch with any further queries, and suggested that she might want the support and advice of one of the debt advisers.

Leigh was really pleased by the adviser's email - she learned about all of the steps a landlord must follow to evict someone, and she also discovered that she could ask the debt team if she qualified for a "breathing space" order, to give her time to organise her affairs without any pressure from the landlord.

The adviser also sent helpful links so that Leigh could see if she were eligible for any additional benefits, help with housing costs, or a reduction in Council Tax.

It didn't pay off Leigh's arrears - but it did mean that she could move towards a solution with a clear understanding of her rights, as well as her responsibilities.

## **CASE STUDY 2**

Susie had been off sick with mental health concerns for a number of weeks. Initially her employer seemed sympathetic, but the longer she was off work, the more difficult things became. Remarks made by her employer gave her the impression that she wasn't wanted back.

After a month, Susie returned to work and was subject to her employer's formal disciplinary procedure due to the time she was off sick.

When she returned, on a number of occasions, different staff and members of management suggested that if she couldn't cope, she should take a demotion - or just leave.

Susie felt her employer was trying to force her to leave and the stress of the situation resulted in her having more time off work.

Susie knew that she had employment rights - and had begun the process of putting together a grievance in relation to the way she had been treated - but due to her mental health she felt like she wanted additional support to complete these important documents.

After an initial consultation, Suzie was passed on to a local adviser who rang her back at a convenient time and talked her through the information she needed. They provided step-by-step information on how to write a grievance letter - including an easy to use template, and made sure Suzie was aware of any potential future consequences if she chose to resign.

The adviser also gave Suzie information on next steps she could take - including early conciliation and tribunal - just in case she was unable to sort out her issues with her employer through the grievance procedures.

Following the telephone call, Suzie was sent all the information she had discussed with the adviser in a separate email so she could refer to it later.

The information provided gave Suzie the knowledge she needed to move forward with her issues, and gave her more confidence dealing with her employer.

***Please note - To ensure the anonymity of the clients in our case studies, details may have been changed so individual people or circumstances cannot be identified directly.***

## Thriving Communities Case Study

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### Summary (note: no real names or identities are used)

Thriving Communities aims to reach out to those people in the key Barnsley wards who are experiencing the most complex challenges in overcoming their isolation, or who are not known to (or have been turned down by) other services. Phyllis lives on her own after breaking away from a long and abusive relationship with her husband. She maintains a stoic front to her children and others and hides the trauma of her abuse, feeling unable to share it with a family which she perceives may not understand or blame her. She describes herself as incredibly lonely, bitter, angry, and at times sinks into dark thoughts and self-harming. But she is also determined to will herself into a busy and active life which she hopes will fill the sense of emptiness she feels when alone at home and her low mood that quickly takes over at these times.

### Aims/Objectives

Phyllis has had several contacts with organisations as well as the emergency services, the crisis team and RB Mind. She needs someone to listen to her, particularly when she needs to offload her mixed feelings of anger and frustration, to be 'kind' to her (which she feels she has not experienced in her life for many years) and to offer suggestions and links for activities and events she can attend and meet people. She hopes in the longer term that by building a new social circle from scratch she may meet someone to form a closer friendship or partnership.

### What did you do?

RB Mind has built up a strong rapport and regular safe space for Phyllis over time, through befriending, telephone check-ins, and face-to-face discussions and action planning. At times this has been challenging as Phyllis's mood can be changeable and erratic, but RB Mind maintains a consistent and calmly supportive role gradually supporting Phyllis towards less dependency on our service and a broader array of contact and social possibilities. We have referred her to a number of partner organisations and others, including courses and open days at Northern College and Recovery College, Digital Mentoring to get her online and self-sufficient in the digital world, and other social group invitations and opportunities.

### What was the context / background?

The background is one of long-standing domestic abuse, psychological abuse and control, and an undermining of her confidence, self-esteem, and ability to function and thrive socially and digitally, and to have her own agency and identity defined. Phyllis referred herself to our services and found our flexible and bespoke approach useful and an important step in making other connections and networking.

## How was it organised and who was involved?

RB Mind use the skills and expertise of our befrienders to build rapport and develop support relationships with clear boundaries, but with the flexibility to respond sensitively to the needs of the individual. We also have our own network of partners , services, organisations, groups and so on, which we can tap into to build a new network for Phyllis. Once this structure has been put into place, she will then be able to continue this work more independently.

## What resources did you need?

Financial and human resources. Time, research, talking to people, arranging invites to events, offering support to make new connections.

## Has it been evaluated? How successful has it been?

The work with Phyllis is ongoing but we are always measuring against our baselines and against our aims with each individual. Soon, we will have the additional Community Star measures to track overall progress.

Phyllis has made significant progress since working with us. She has explored a number of social and learning opportunities and taken up our introductions and offers of support in rebuilding her life. She is now more active and outgoing, less volatile in conversations with us, and has an increased tendency to talk more about the future and things she wants to work towards in her life.

## Future Plans

Phyllis wants to gradually make closer friendships, deeper bonds, which she feels she has been denied for many years. She knows this is hard, because she has lost the confidence, and she is unsure how much to tell people about her life, or how she will handle telling people, or how they will handle it. But she is talking all these scenarios through with us, and we are empowering her to take more control of her life, the conversations she has, and her identity and who she wants to be, and the small steps needed to achieve her bigger goals.

## Key Learning Points

Go with the emotional rollercoaster, because time and consistency will move beyond these challenges. It is also worth noting that some users need a lot more than a standard 6 meetings to progress, and require a significant amount of additional time in researching ways forward, partnerships and other provision, as well as our own staff needs in terms of supervision and wellbeing.

# Thriving Communities Case Study

## Summary (note: no real names or identities are used)

Thriving Communities aims to reach out to those people in the key Barnsley wards who are experiencing the most complex challenges in overcoming their isolation, or who are not known to (or have been turned down by) other services. Paul lives alone after the break up of his marriage, he was homeless and sofa surfing for a while and then was given a property through Bernislai homes. Paul is 57 years old but the property he was offered is in sheltered housing where his neighbours are all elderly. Due to a heart attack and long covid Paul lost his job last August and has been struggling financially, mentally and emotionally since. Paul had to wait many weeks for his Universal credit to come through and has ended up in debt with lots of different companies and was struggling as to how he was going to pay these off. He said this was impacting his mental health as well. Paul said he has no money left when he has paid all his debt so cannot afford to buy food so misses many meals in a week, his daughter does help and buys him what she can but his pride often outweighs his hunger. Paul see's no one apart from his daughter and very rarely leaves the house. He also has multiple health conditions that make walking and even going into town too much for him.

## Aims/Objectives

To befriend and to build a trusting relationship with Paul.

To signpost Paul to agencies and organisations who can help with debt and benefits.

To support Paul through the process of end of life care as the NHS step up their support for him.

To offer Paul support in achieving small goals designed to improve his day to day physical and mental health and improve the quality of his life.

## What did you do?

Paul is not able to access face to face activities, and does not feel ready to engage with a group session. But he really enjoys the 1-1 sessions and check ins, and makes full use of them to offload some of his current challenges, and to explore small steps he can take to improve his daily physical and mental health. We therefore will continue the 1-1 sessions for the time being whilst exploring possible small group work and signposting to places that may also be able to advise and support him.

## What was the context / background?

Paul has a chronic health condition which, because the health service has needed to cancel appointments during the pandemic, has now turned into a life-threatening condition. He has been told that the opportunities to intervene have now passed, and he has been referred to end of life care and support, including counselling. The combination of his declining health, the pandemic, the break up with his family, and the loss of his job means that his levels of social isolation and loneliness are at the highest level. Paul really values the contact we offer, and understands that there are many issues we cannot 'solve' or even unpack in the short time we have, but that we can listen, support, and research or partner support wherever possible.

## How was it organised and who was involved?

Because of Paul's high levels of need, and the fact that he clearly benefits from our input and support, we sometimes connect with him 2 or even 3 times a week. For example, recently he was rushed into hospital with heart pains, and we called daily to ensure he was settled back into his flat on release and his immediate concerns were being listened to and dealt with where necessary.

## **What resources did you need?**

Time and access to resources and information.

## **Has it been evaluated? How successful has it been?**

We are due to put Paul onto Outcome Star, including retrospective data from our secure system which records his initial assessment and the progress of each session. Our internal data shows an ongoing narrative arc, with positive user feedback, and a request to extend the befriending. We can also evidence improvements in Paul's mental health. Paul's circumstances mean that he may never progress very far on a 5 point scale system, as his life chances are now limited.

## **Future Plans**

Paul will receive increased support from the NHS, both psychologically and physically, at which point we will discuss the ways he could move on from our current support. We would like to try small group work, and face to face working, as a progression, but this will depend on the circumstances at the time.

## **Key Learning Points**

People are complex! There is no doubt that we have alleviated Paul's immediate social isolation and loneliness by building a trusting relationship with him allowing him to express his fears and aspirations. We can also help to guide Paul into the next phase in his life. In terms of specific targets, the impact will always be limited by the nature of Paul's chronic condition and the logistical challenges it presents.

# **Social Isolation Challenge Fund**

## **UK Barnsley – My Community, My Life Project**

Social  
Isolation

### **Case Study 1**

#### **Title**

Service User Case Study

#### **Date**

30/09/2021

#### **Ward Area**

Stairfoot

#### **Summary**

Mrs E was referred to Age UK Barnsley by the Social Prescribing Service. She was isolated and lonely due to Covid and had begun to feel anxious. An initial telephone assessment was carried out by the SIW.

#### **Key Learning Points**

Understanding the positive impact that time spent on visiting a lonely person can have. The recovery period post Covid isn't as easily achieved as some originally thought and gaining confidence to restart is proving difficult even if prior to Covid times a SU socialised often. Increasing in age and becoming less mobile are huge factors in the decision-making process to socialise.

#### **Background**

Mrs E was very lonely due to her daughter living abroad and other extended family members living in the midlands, this resulted in having no family close by. She also suffers from a sight impairment which really



has an impact on her going out alone. Due to the amount of time spent at home during and post Covid times, Mrs E had become quite anxious as a result of spending so much time alone.

## **Who was Involved**

**Staff:** The Social Inclusion Worker for Central Area conducted an initial telephone assessment to discuss the needs of Mrs E and establish what type of support could be offered. A Covid safe visit took place and the SIW advised on support groups and future activities planned. The SIW also registered Mrs E with Dial-a-Ride as she had mentioned that visits into Barnsley market are what she used to like doing. During the conversation it became apparent to the SIW that Mrs E was friends in recent years with another SU so arranged for the two ladies to speak on the phone, this was a much-appreciated moment as they reminisced and agreed to go out together with the assistance of Dial-a-Ride. The uplift in Mrs E's mood was tangible. The SIW & Mrs E remain in regular contact, over the telephone but will also work together when local groups are up and running.

## **Outcomes of Project**

- Through the development of a supportive relationship between Mrs E and her Social Inclusion Worker, she now doesn't feel as lonely or anxious about going outside as she initially was and she is now confident that reliable plans are in place which will allow her to resume visits into the town centre, not just to buy shopping but to be around other people and just hear other conversations.
- Mrs E is now registered with the Dial-a-Ride service and the contact number to book future trips has been written largely and in bold print so this is easier for Mrs E to see, thus promoting her independence.
- A lost friendship has been re-established giving Mrs E encouragement and hope for happier times ahead. Her loneliness has had a positive uplift as a result of this.

**Title**

**Service User Case Study**

**Date**

**14/09/2021**

**Ward Area**

**Dodworth**

**Summary**

Mr H was referred through to Age UK Barnsley from SYFR as someone very depressed and isolated and who didn't want to live anymore.

**Key Learning Points**

Understanding how important regular conversation is to a person's mental wellbeing and that the lack of any companionship can make someone feel as if they are worthless in society.

**Background**

Mr H has dementia and is very hard of hearing, he is very depressed and socially isolated. He sadly lost his wife recently which has left him not wanting to live anymore. He does have carers that attend daily, Mr H says he cannot converse with the carers as they are very young and he finds it difficult to speak with them. Since the SIW first met Mr H, his sister became ill and has sadly passed away. This has had a devastating effect on Mr H as he doesn't have children so has no other family members, he feels very alone. When the SIW first spoke to him he said something which she thought to be "can you bring me a coffee" when in fact when he repeated himself it was "can you bring me a coffin".

## Who was Involved

**Staff:** The Social Inclusion Worker for Central conducted an initial telephone assessment but it was very clear due to Mr H's hearing difficulty that a face to face visit was needed to discuss his needs.

## Outcomes of Project

- Age UK Barnsley's SIW conducted a home visit to Mr H and found he was happy to engage, he said after the first meeting that he was looking forward to the following week as it gave him something to aim for.
- SIW received an email from Mr H's housing officer who reported that he was happy to be receiving visits and how it's made a difference to his life and in doing so his lifted his mood.
- SIW to continue visiting Mr H and involve him in activities and will aim to take him out within the village for some different scenery when his confidence has been built up. This will remain an ongoing working relationship to improve Mr H's mental health so he no longer feels that life isn't worth living.

### Case study- Reece 15 aged 15

Reece began work with the detached team in Locke Park, initially he displayed challenging behaviors, being one of the older members of the group he influenced young members to also display challenging behaviors for youth workers. Detached youth workers continued to work with Reece, engaging him in StreetSmart-managing emotions, CPR, sports and other team games. Within several weeks Reece was a regular smiling face at our sessions, he began to calm and due to building positive relationships with youth workers could see his worth and his role within the group as an older young person. Reece would often bring new young people, friends from school to visit the group, telling them about the positive experiences he was having.

A month or so into the project, youth workers sat with Reece and asked him what he would like to get out of working with them, offering him their observations of him within the group. Reece shared he wanted to be a school prefect, that he would like to spend time with other young people outside of school, gaining confidence in speaking and that all this would help him become a prefect and a face on his school YouTube channel.



*"I'm really glad I joined this group, it made me new friends and the staff are lovely"*

Reece aged 15

Reece's first opportunity was given to him during the community football tournament, he travelled to Doncaster Road playing fields to help set up and sign young people in. He met lots of new young people and spoke to lots of people, it was great boost for his confidence, since this day we have seen his confidence with the project soar

Youth workers have also built positive relationships with Reece's mum and grandparents, there has been discussions of him receiving assessments within school, required to ensure he is afforded access to SEN support. Reece's family see the benefit coming to the project has on their young person. He has taken part in consultations, video interviews and supports new young people in the projects.

Reece is due to attend a launch event with his peers and youth workers, for a piece of research conducted by South Yorkshire community foundation, to represent the voice of young people. This will give him real insight into what happens with information gathered from young people during a consultation. Reece is working towards becoming an ambassador for The Youth Association, a role in which he will have further scope to develop his existing strengths and talents.

### **YMCA Barnsley Dodworth and Gilroyd Detached Project**

This case study highlights the impact and value of youth work and the positive opportunities that it can offer young people as an alternative to risk taking and anti-social behaviour. Creating and facilitating opportunities for participants to be a role model and/or peer supporter widens their horizons, enables the development of valuable transferable skills and increases aspirations all of which encourages them to make positive choices.

#### **Paul (Anonymised)**

Our team have known Paul for a number of years 1<sup>st</sup> engaging with him almost 4 years ago. Paul was part of a group of young men previously reported on from time to time, all of who had different personalities and presented different behaviour.

Some of the group often displayed challenging behaviour and engage in anti-social behaviour, our team would always make attempts to offer diversionary activities that would draw them away from ASB.

Paul was the oldest member of the group. His younger cousins were part of the core group and he often appeared a little anxious when certain members were in attendance. He took his older cousin role quite seriously but our team often thought he was conflicted with his role as older cousin, and being simply just 'one of the lads'.

Paul would often apologise for certain member's behaviour as if he felt ultimately responsible for them, being the eldest. Our team reassured him on many occasion that he didn't need to apologise and where and when appropriate (away from the core group) discuss with him on a one to one basis his role within his peer group. It was clear he felt a sense of duty to family members but didn't always feel that he could challenge their behaviour as he wanted to be an equal within the group.

During activities staff began to give Paul certain roles, he would pick teams, lead on negotiating rules of play when engaging in sports etc. He took his role quite seriously and his younger peers began to accept his leadership and role within the sports / games sessions. The arrangement was rarely smooth, but with our team's support, Paul rose to the challenges and became quite confident in the role.

Throughout various periods of lockdown, Paul was still a constant and regular contact. Even from his doorstep he would engage with our team and bring them up to speed with how different members of his family and peer group were, and what was happening in the community.

As lockdowns and restrictions eased our team would engage with Paul again on the streets. He wasn't hanging around on the MUGA or playing fields, he was always on his way somewhere. It became obvious that Paul was growing fast, not just in stature and with his new beard but also he was growing into early adulthood. He would talk about his peer group in the past tense. Even as restrictions lifted whereby he had more opportunity to meet with his old group, there appeared to be a distance between him and them. He would talk about them with fondness but there was a sense that Paul had moved on. He would chuckle at some of their past behaviour with our staff and reflect on 'this or that incident'. Paul was asked 'do you think you might have outgrown the group Paul?' he laughed and relied 'I think I outgrew them ages ago'.

Our team continue to see Paul, usually he is on his way to or from work. He reports he loves his part time job and he is proud to be earning his own money, but it is not where he wants to stay. Paul is uncertain of his future career path

at the moment but it is clear he is thinking about his next move or the next chapter to his life. He has gained and nurtured skills that he continues to use as he transitions into manhood.

Paul is one of those young men you come across from time to time that makes you think 'in a few years' time, he would make a cracking youth worker'.